

**Job Title: Technical Support Engineer – Media and Entertainment****Location:** Makati City, 100% on-site**Department:** Customer Support / Technical Services (AEC)**Reports To:** Technical Support Manager / Sales Manager**Job Summary:**

We are seeking a dynamic and competitive Application Specialist to work with our Sales Team and other internal staff, setting client expectations and supplying detailed answers to Products and Services inquiries when required.

**Key Responsibilities:**

- Provide Pre and Post Sales support for Autodesk Media and Entertainment solutions (Maya, 3ds Max, Flame, etc.), Adobe Creative Cloud and Document Cloud solutions, Chaos solutions (V-Ray, Enscape, etc.) and D5 Render.
- Conduct Solution Design calls to both prospected and existing clients.
- Conduct product demonstrations and trainings.
- Provide assistance to client on-boarding, user/ license management and solution deployment.

**Qualifications & Skills:**

- Graduate of any 4-year course related to Multimedia Studies, Digital Arts or Animation.
- Background in 3D production workflow is a plus.
- Has a strong customer orientation.
- Excellent verbal and written communication skills.
- Strong listening and presentation skills.
- Ability to think logically.
- Problem solving skills.
- Ability to work well in a team.

**What We Offer:**

- Industry-level salary and commission structure.
- Opportunities for professional growth and career advancement. With internal and/or partner-initiative training programs to enhance your skills and IT solutions knowledge
- Engaging and collaborative work environment.
- Exposure to cutting-edge technologies and solutions in IT.

**How to Apply:**

If you are a results-driven professional ready to make a significant impact in IT business development, we want to hear from you! Please submit your resume to [marketing@challenge.com.ph](mailto:marketing@challenge.com.ph). Include "Technical Support Engineer" in the subject line. Join Challenge Systems, Inc. and be part of a forward thinking team dedicated to delivering innovative IT solutions to our clients. We look forward to welcoming ambitious individuals to contribute to our continued success!